VRS is a VITAL NECESSITY for our Deaf Community. It has opened a myriad of options and opportunites regarding accessible to the deaf. Communication is not frustrating anymore. Please make VRS services accessible 24/7. Please do not allow the FCC to further reduce the VRS rate of reimbursement. Please overturn the FCC's decision refusing reimbursement for video mail. EVERYONE needs to have accessibility to communication. Do not cut out what is clearly the BEST SOLUTION for access and literally the BEST INVENTION of our technology today.